



# Confidential information report

You can complete this form online or print it. Instructions for submitting it are on page 2 under *What happens next?*

Today's date:

## Your details (optional)

The reporting form asks for information about who you are, but you can choose to remain anonymous. We ask for your contact details so investigators can get in touch with you if they need to clarify the information you have given or ask more questions. Your personal information and anything else you provide us will be kept confidential and only shared where necessary for investigating your report, such as with the insurer of the person you reported. Anyone we need to share your information with is also bound by the Privacy Act.

**The person you've reported to us will not be provided with any information about you or your report.**

Your name:

Your phone number:

Your email:

## Details of the suspected fraud

Name of the person or company you're reporting:

Their address:

Other addresses for them (if applicable):

Date of insurance claim (if known):

OR

Date of suspected fraud (can be a range):

Name of their insurer:

Your relationship to the person or company you're reporting:

### Details of the suspected fraud:

Please include what happened, where it happened, exact details of the car, items and/or buildings that were part of the suspected fraud, and any other information you think might be helpful. If you're not sure if something will be helpful, tell us anyway. The more information you can give us, the better.

*Thank you for your report. We take insurance fraud seriously.*

### What happens next?

You can email your completed form to [fraud@ifb.org.nz](mailto:fraud@ifb.org.nz) or post it to PO Box 474, Wellington 6140.

Once you submit the form, someone at the IFB will assess it. They will check the information you've provided against the Insurance Claims Register (ICR), where relevant, to confirm the identity of the person you have reported. They will then pass the information you've provided on to the relevant insurer.

*You can find out more about the ICR on the ICNZ website at [www.icnz.org.nz/industry-leadership/fraud/insurance-claims-register](http://www.icnz.org.nz/industry-leadership/fraud/insurance-claims-register).*

The insurer will then assess the information in the report against their claims records to determine whether an investigation is necessary. If you have provided your contact details, an investigator from the insurance company may be in touch to ask further questions.

### Privacy policy

We adhere to the Privacy Act 1993, which protects individual privacy and governs the collection, use, and disclosure of personal information. The Privacy Act protects both you and the person you report. That means any personal information you provide us will be kept confidential, and we won't tell the person you reported anything about you. It also means we won't tell you anything more about the status of your report once we have passed it to the insurer — including whether the insurer decides to open a full investigation — although if you've provided your contact details, an investigator may get in touch with you if they need more information.

You can find out more by reading our full privacy policy at [www.ifb.org.nz/privacy-policy](http://www.ifb.org.nz/privacy-policy).