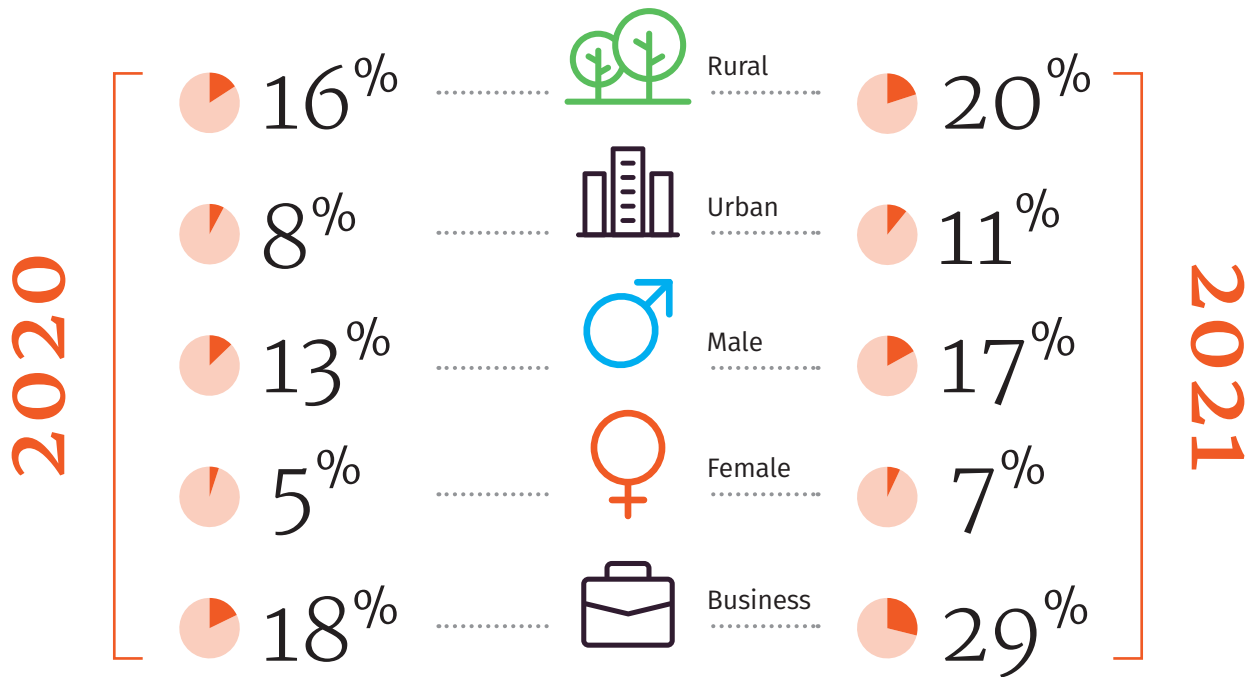



KNOWLEDGE OF INSURANCE FRAUD

Knowledge of insurance fraud increased across all surveyed audiences in 2021.


 12% of respondents **are aware** of insurance fraud (▲ 3% from 2020)



 46% of respondents are **concerned** about the impact of insurance fraud


▲ 3% from 2020



 69% of respondents agreed that insurance fraud meant **higher premiums**

▲ 2% from 2020



 64% of respondents thought the **cost of fraud** would be covered by **high premiums**

▲ 1% from 2020



Seven out of ten respondents thought fraud would mean **longer approval times** for genuine claims

▲ 5% from 2020

